

18 Principles of Engagement, created by Sensory Logic

- 1. 3-second rule, pull the listener in quickly
- 2. Keep it close to home by playing off what is familiar
- 3. Always have personality
- 4. Mirror the values of the listener
- 5. Provide a sense of membership
- 6. Be sensitive to gender gap
- 7. Relevancy drives connection
- 8. Always sell hope
- 9. Branded solution as hero
- 10. Make it memorable
- 11. Create suspense
- 12. Tell a story
- 13. Keep it believable
- 14. Promote intimacy
- 15. Don't (or never) lead with price
- 16. Paint a mental picture
- 17. Vary pace and intonation
- 18. Guard against bald spots (single announcer/large announcer block)

